

HELP DESK FOR OFFICERS

S.No	Complaint	Help Desk	Telephone No.	e-mail
1	SSO ID/ICEGATE email ID creation and password reset	Saksham Seva	1800 266 2232/ 1800 121 4560	saksham.seva@icegate.gov.in
2	Mapping	Saksham Seva	1800 266 2232/ 1800 121 4560	saksham.seva@icegate.gov.in
3	Network/hardware related issues	Saksham Seva	1801 266 2232/ 1800 121 4560	saksham.seva@icegate.gov.in
4	ICES related issues faced by departmental officers	Saksham Seva	1802 266 2232/ 1800 121 4560	saksham.seva@icegate.gov.in
5	CBEC GST and ACES application related issues faced by departmental officers	CBEC Mitra	1800 1200 232	cbicmitra.helpdesk@icegate.gov.in
6	Enterprise Data warehouse (EDW) for departmental officers	EDW	011-30132030	dw.helpdesk@icegate.gov.in
7	RMS	RMS	011-26875051/ 011-26875052	rms.helpdesk@icegate.gov.in
8	ECCS	ECCS	0120-4864713	eccs.helpdesk@icegate.gov.in
9	NIC Help Line	NIC	1800-111-555	servicedesk-nic@nic.in.